

Privacy Notice for Event Participants or Visitors

Royal Plus Public Company Limited (hereinafter referred to as the "Company") is committed to protecting the personal information of the participants or visitors (collectively referred to as "you") as per the Personal Data Protection Act B.E. 2562

As provided in this notice of personal data protection policy, the Company has a status as a "data controller" according to the Personal Data Protection Act B.E. 2562, which collects, uses, or discloses your personal information to perform the duty to notify the personal data owner about the purposes of collecting the personal data on a lawful basis, the period of collecting personal data; disclosure of personal data; information about the personal data controller, and rights of the personal data owner according to Section 23 of the Personal Data Protection Act B.E. 2562. Therefore, the Company has issued a notice of personal information protection policy for the participants or those visitors with this issue, explaining the nature and rationale for collecting, using, and disclosing your personal information.

The Company may make amendments to this document as it deems appropriate and will notify you of such change of the revision. This notice of privacy policy is effective immediately on the date of its announcement.

1. Personal Data that the Company Will Collect

Personal data refers to information of a person which can be identified with that person, whether directly or indirectly, but does not include information of the deceased in particular, for which the Company collects your personal data as follows:

1.1 Personal data includes:

- 1) If you participate in any of the Company's activities, whether it is an activity organized by the Company or arranged by a person hired by the Company or is an activity that the Company participates in organizing when you participate in company activities or enter the Company's event space. The Company will collect your personal information, such as:
 - a. Information for registration and participation in activities such as name, surname, age, address, telephone number, electronic mail address, online chat, social media.
 - b. Picture, sound, still images, and movies. The Company may record the event through photographs and video at the Company's event venue.
 - c. Activities or events that you have participated in the past or have been registered for.
 - d. Your payment details and financial transactions related to the activity
- 2) If you contact the Company or come into the Company's contact area, the Company may collect your personal information, such as:
 - a. When you enter the Company's area that has installed CCTV Cameras, the Company will collect images from the Company's CCTV cameras but not the audio. The Company will label that CCTV cameras are used in the area.

- b. The Company will use visitor records by collecting personal information such as name, surname, telephone number, e-mail address, information on the ID card or other similar evidence. When you want to enter the Company area by vehicle, the Company will keep the vehicle registration number.
- c. When you use the Company's Wi-Fi service, registration may be required to use the service by the Company collects personal information to provide Wi-Fi services, such as your first name, last name, phone number, email, usage history, etc.

1.2 Sensitive data includes:

- 1) In case of necessity for the Company to collect and evaluate sensitive personal data to use accordingly objectives:
 - a. In some cases, the Company may collect your sensitive personal data through that activities or contact is not directly related to sensitive information. For example, the Company needs to use your ID card that contains religious information for your identity verification.
 - b. Health information, such as food allergy information, and personal disease information for use in various activities.
- 2) In case of necessity, the Company will evaluate your sensitive personal data only with your express consent or for other purposes, as required by law. However, the Company will use its best efforts to provide adequate security measures to protect your sensitive personal data.

2. Processing Personal Data Purposes

2.1 To process your request before making or following a contract that you are a party to the Company. For example, when you participate in the Company's activities or when you contact the Company to take any action.

2.2 For our legitimate interests or that of others, such as:

- 1) For the Company to manage data analysis for development and improvement
- 2) For accessing the Company's area controlling purposes or where the Company is located for the sake of security, crime prevention, and detection as evidence in investigations. This include measures within the Company and government agencies or other organizations' actions in connection with the legal process.

2.3 To prevent and suppress danger to life, body, your or others' health, such as emergency contact, communicable disease control and prevention.

2.4 To comply with the law, such as compliance with the provisions of the law, rules, and orders of those with legal authority.

2.5 To perform missions for the Company public benefit or in state powers using that have been granted.

2.6 If you have given consent, the Company will evaluate your personal data. The Company will notify you and request your approval from time to time. You can find more information about approval in Section 4 of this policy notice.

3. Changes in the Purpose of Personal Data Usage

The Company will use your personal information only for collecting purposes. If the Company has to use your personal data for other purposes, the Company will notify you as soon as possible.

4. Asking for Consent and Possible Effects of Withdrawing Consent

4.1 Whenever the Company collects and evaluates personal data with your consent, you have the right to withdraw your consent to the Company. This consent withdrawal will not affect the collection, use, disclosure, or evaluation of personal data to that you have already given consent to.

4.2 If you withdraw the consent you have given to the Company or refuse to provide certain information, it may result in the Company being unable to fulfill some or all of the objectives stated in this Policy Notice.

5. How Is Your Personal Data Collected?

The Company collects your personal information through which you submit personal information to the Company in applying to participate in activities, through the website or social media, or by contacting the Company via telephone or email.

The Company collects information about your use of the website through cookies. (Please refer to each company's Cookies Policy from which you access the website).

6. Disclosure of Your Personal Information to Others

6.1 The Company may disclose and share your personal information with

- 1) other people and juristic persons (the "other person") to collect and process personal data as specified in this policy notice, such as event organizers, relevant service providers, technology service providers, program and IT systems providers, government inspectors, and other necessary persons to enable us to carry out the activities to collect and process personal data as outlined in this Privacy Policy notice.

6.2 The Company will require the person receiving the information to take appropriate measures to protect your information, evaluate such personal data only as necessary, and take steps to prevent the misuse or disclosure of personal information.

7. Security of Personal Data

7.1 The Company has technical security measures for your data to prevent personal data that has been collected from accidental loss or has been unduly accessed, disclosed, altered, or without authorization.

7.2 The Company provides appropriate security measures. Access to your data by employees, agents, contractors, or third parties is limited. The Company will only allow employees who need to access such personal data to perform their duties. If there are cases where a third party processes your data, it will be processed according to the Company's order. The Company will assign such third parties to have a duty to protect your personal information and comply with applicable personal data protection laws.

8. Personal Data Collection Period

8.1 The Company will keep your data for the period necessary to fulfill the purposes for each type of personal data unless the law allows for more retention periods. If the period cannot be clearly stated, we will retain information for a period that may be expected per the collection's standard. (For example, the general legal age is a maximum of 10 years.)

8.2 In the case of closed-circuit television cameras, we will collect information

- 1) in normal circumstances. Your personal data may be kept for no more than 30 days.
- 2) In cases of necessity, such as those that are required as evidence in an investigation or litigation, or where the personal data subject requests personal data, may be retained for more than 30 days, and the Company will delete such data upon completion of that purpose.

8.3 The Company provides an audit system for the deletion or destruction of personal data after the expiration of the retention period or when unrelated to or beyond the necessity of collecting that personal data. The Company provides an audit system for the deletion or destruction of personal data after the expiration of the retention period or if it is no longer relevant or beyond the necessity to collect that personal data.

8.4 If the Company uses your personal information with your consent, the Company will evaluate such personal data until you request the consent cancellation and the Company has completed your request. However, the Company will retain your data to the extent necessary for a historical record that you have previously withdrawn your consent for the Company to be able to respond to your requests in the future.

9. Personal Data Owner's Rights

9.1 Under the conditions specified by the Personal Data Protection Act B.E. 2562, you have the following rights:

- 1) To withdraw the consent you have given to us to process your personal data
- 2) To request access to and obtaining a copy of personal data concerning them is the responsibility of the personal data controller or apply to disclose the acquisition of your personal information
- 3) To send or transfer personal data in electronic form as required by the Personal Data Protection Act to other parties
- 4) To collect, use, or disclose personal information related to own self objection

- 5) To request the controller to delete or destroy or make personal data non-identifiable data to the owner
- 6) To request the controller for personal data using suspension
- 7) To request the controller to ensure that the personal data is accurate, current, complete, and not cause misunderstandings
- 8) To complain to the Personal Data Protection Directors if the Company or the personal data processor, including employees or contractors of the Company or the personal data processor, violates or fails to comply with data protection laws

In this regard, the Company will consider the request to exercise such rights and notify the result of the consideration within 30 days from the date the Company receives such a request under the Personal Data Protection Act and related laws.

9.2 You can exercise such rights by law by filling in the information and wishes in the request form or consent withdrawal request, which appears on the Company's website. You can begin exercising your rights when the Personal Data Protection Law applies to the Data Controller.

10. Information About the Data Controller or a Data Protection Officer

If you have questions about the collection, use, or disclosure of your personal information, you can contact a data controller or a data protection officer (DPO) through the following channels:

1. Email: napharat.p@royalplus.co.th
2. Contact the company's office (Headquarters) Business hours: Monday - Friday 8.30 a.m.-5.30 p.m.

Location: No. 84 / 3 - 7 Rama II Soi 69, Samae Dam Sub-district, Bang Khun Thian District, Bangkok 10150

Announced on 1 January 2022